

Refrigeration Warranty

SALES TERMS

5 Year Limited Warranty consisting of:
2 Year Parts & Labor and additional 3 year on Compressor (see details below)
Except Ice-Machines which will be 1 Year Parts & Labor and additional 4 Year on Compressor.

Prices & Specifications:

EFI Sales Ltd. reserves the right to change the price and specifications of the equipment and/or material without notice. Prices are F.O.B. nearest EFI Sales Ltd. distribution center.

Customer's Freight Damage Procedure:

Before signing the carrier's, freight bill the customer should do the following:

Visible Damage:

1. Inspect shipment for any damage. If you see damage or feel there may be concealed damage, mark the carrier's copy of the freight bill "damaged" before receiving the product.
2. Action must be taken by you to notify the carrier within 48 hours of receipt if there is damage to your shipment,
3. A freight claim must be filed with the carrier and an inspection scheduled by the carrier. It is the duty of the carrier to give you a written report upon notification (VISIBLE AND CONCEALED).
4. For visible damage, do not accept delivery unless the condition is noted on your copy of the freight bill and signed by the driver.

Concealed Damage:

5. If the damage is concealed, notify the carrier within 48 hours by phone and in writing. Ask them to send their agent to complete an inspection report. Retain all cartons and merchandise for inspection. It is critical that the customer take the above actions.

TWO (2) YEAR PARTS AND LABOR WARRANTY:

EFI Sales Ltd. warrants to the original purchaser of EFI Sales Ltd. branded equipment, including all parts thereof, that such equipment is free from defects in material and workmanship, under normal use, proper maintenance and service as indicated by EFI Sales Ltd. installation and operation instructions, for a period of TWO (2) YEAR from the date of purchase or TWENTY EIGHT (28) MONTHS from the date of shipment from the manufacturer, whichever is earlier. Normal wear type parts, such as light bulbs/lamps and **gaskets are not covered by this warranty**. When needed, EFI sales Ltd. may modify or substitute parts. For the purpose of this warranty, the original purchaser shall be deemed to mean the original end user that purchased from an authorized EFI Dealer. Warranty is not transferable.

This warranty shall be limited to repairing or replacing, including labor, any part of such product, which proves thus defective to the value of the equipment. EFI Sales Ltd. reserves the right to examine any product claimed to be defective. The labor warranty shall be for self-contained units only and for standard straight time, which is defined as normal service rate time, for service performed during normal working hours. Any service requested outside of a servicer's normal working hours will be covered under this warranty at the normal rate and any additional overtime will be the responsibility of the equipment purchaser.

Any part determined to be defective in the product should be returned to the company within THIRTY (30) DAYS under the terms of this warranty and must be accompanied by a record of the product model, serial number, and identified with a return material authorization (RMA#) issued by the manufacturer.

Remote locations, are limited in coverage by this warranty. Any installation that requires extra work, and/or travel, to gain access to the unit for service is the sole responsibility of the equipment purchaser. EFI will cover up to 50KM of travel time.

Improper operation resulting from factors, including but not limited to, improper or negligent cleaning and maintenance, accidental damage, low or high voltage conditions and inadequate wiring are not manufacturing defects and are strictly the responsibility of the purchaser.

Condenser coils must be cleaned at regular intervals. Failure to do so can cause compressor malfunctions and will void warranty. EFI Sales Ltd. recommends a **minimum monthly cleaning** although cleaning requirements vary in accordance with the operation of various products.

ADDITIONAL THREE (3) YEAR COMPRESSOR PART WARRANTY:

In addition to the warranty set forth above, EFI Sales Ltd. warrants the hermetically/semi-hermetically sealed compressor (part only) for an additional THREE (3) YEARS beyond the TWO (2) YEAR warranty period; not to exceed SIXTY-THREE (63) MONTHS from the date of shipment from EFI Sales Ltd., provided upon receipt of the compressor, manufacturer examination shows the sealed compressor to be defective. When needed, EFI sales Ltd. may substitute parts. This extended warranty does not cover freight for the replacement compressor or freight for the return of the failed compressor. Also, this extended compressor-part only warranty does NOT apply to any electrical controls, condenser, evaporator, fan motors, overload switch, starting relay, capacitors, temperature control, filter/drier, accumulator, refrigeration tubing, wiring harness, labor charges, or supplies that are covered by the standard warranty above.

All EFI Refrigeration Products should be operated on a level, stationary surface at all times. Thus, EFI Refrigeration units in any kind of mobile vehicle not limited to Truck, Trailers, Food Trucks or boats will be excluded from this Warranty.

NO CLAIMS CAN BE MADE AGAINST THIS WARRANTY FOR LOSS OF SALES, SPOILAGE OF PRODUCTS, OR CONSEQUENTIAL DAMAGES.

THE FORGOING WARRANTIES ARE EXPRESSLY GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH ARE HEREBY DISCLAIMED, AND ALL OTHER OBLIGATIONS OR LIABILITIES ON OUR PART, AND WE NEITHER ASSUME NOR AUTHORIZE AND OTHER PERSON TO ASSUME FOR US, ANY OBLIGATION OR LIABILITY IN CONNECTION WITH THE SALE OF SAID REFRIGERATION UNITS OR ANY PARTS THEREOF.

This warranty shall not be assignable and shall be honored only in so far as the original purchaser. This warranty does not apply outside the limits of Canada, nor does it apply to any part that has been subject to misuse, neglect alteration, accident, or to any damage caused by transportation, flood, fire, acts of terrorism, or acts of God.

LIMITATION OF LIABILITY:

EFI Sales Ltd. or their affiliates shall not be liable for any indirect, incidental, special or consequential damages, or losses of a commercial nature arising out of malfunctioning equipment or its part or components thereof, as a result of defects in material or workmanship.

THE ORIGINAL OWNER'S SOLE AND EXCLUSIVE REMEDY AND EFI SALES LTD. SOLE AND EXCLUSIVE LIABILITY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF PARTS OR COMPONENTS CONTAINED IN THE EQUIPMENT IDENTIFIED ABOVE WHICH UNDER NORMAL USE AND SERVICE MALFUNCTION AS A RESULT OF DEFECTS IN MATERIAL OR WORKMANSHIP, SUBJECTS TO THE APPLICABLE PROVISIONS AND LIMITATIONS STATED ABOVE.

Note: *Additional Terms and Conditions of sale may apply.
NOTICE: SPECIFICATIONS SUBJECT TO CHANGE WITHOUT NOTICE.
CONTACT FACTORY FOR SPECIFIC MODEL AGENCY APPROVAL. ALL
PRICES ARE F.O.B. NEAREST EFI SALES LTD. DISTRIBUTION CENTER*



Equipment for the Foodservice Industry